

Travel

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1. Do you travel often?

Yes

No

2. How did you purchase your last plane ticket?

A travel agent

An online travel service

Directly through an airline

Other

3. Have you ever used a travel agency before? If so were you satisfied with your trip?

No

Yes, I have booked travel through an agency and was satisfied

Yes, I have booked travel through an agency and was not satisfied

4. Do you assume travel agents are more expensive?

Yes

No

5. Are travel agents harder to work with then just buying your own tickets and hotel?

Yes

No

I have never used an agency to book my travel

6. Have you ever had problems when booking your trip with an agent?

Yes

No

I have never booked a trip with an agent

7. Would you use a travel agency to book your travel if they came to your home or office?

- Yes
- No
- I already use and agency for my travel

8. Do you have a passport?

- Yes
- No

9. Have you or a friend had problems regarding traveling out of the country and passports?

- Yes
- No

10. Where would you like to travel?

Done >>